

# Sully Jimenez

Currently pursuing a Professional Certificate in Coding: Full Stack development with MERN through MIT xPRO

[github.com/SullyBJimenez](https://github.com/SullyBJimenez)

Providence, RI  
(401)347-7002  
[sbjimene@travelers.com](mailto:sbjimene@travelers.com)

## EXPERIENCE

### **Travelers Insurance, MA — Subrogation Claims Professional**

May 2017 - PRESENT

Proactively manage and forecast the resolution of 400+ automobile and non-auto related property damage claims within multiple regions in the USA per month

Thoroughly document files to establish recoverability, maintain timeline, and negotiate resolutions with third-party carriers, responsible party(s) and other legal representatives/attorneys

Participate and support multiple department initiatives and projects to fill urgent requests as assigned

Created a user friendly Competitor Intelligence reference excel document to support all lines of Claim business

Led a Javascript teaching group with 2022 summer session of Girls Who Code

Mentored and assisted with new hire onboarding

### **Bentley University, MA — Building Manager**

August 2014 - May 2017

Served as an approachable resource to residents, guest, staff, and campus stakeholders

Performed troubleshooting on technical issues for professional staff, students, organizations, guests, and vendors

Managed and operated faculty, student, and guest led events held in the student center

Maintained record of all events and activities within the building to provide a report to upper management team after each work day

### **Metlife Insurance, RI — Global Operations Intern**

Summer 2014 - Summer 2016

Supported the Simplify Customer Communication (SCC) & Rapid Improvements team in a variety of different analysis efforts

Performed data analysis where I was given raw data that needed to be combined and consolidated in order to generate graphical output results

Initiated & gained VP approval to pursue project to get 200+ associates to update their employee profiles, reaching 83% completion in just 13 business days

## SKILLS

Microsoft products

Self-Starter

Troubleshooting

Customer Inquiries

Data Report

## LANGUAGES

Javascript; Java; SQL; React

## EDUCATION

**Bentley University, MA**  
2017

Bachelor of Science  
Management, Human  
Resources

Liberal Studies, Global  
Perspectives

Minor: Computer  
Information Systems